

We suggest you read our policies carefully, paying special attention to our sections regarding CHECK-IN and CHECK-OUT. You must agree to the policies listed below in order to proceed with your reservation request.

PAYMENT:

Payment in full is processed upon arrival. We accept Visa, Mastercard, American Express, Discover, Check, or Cash payments. Credit card numbers provided for reservations are to hold the room. Authorization of your credit card will occur 7-days prior to your visit per our cancellation policy (see CANCELLATION section below). You will only be charged prior to arrival if cancellation occurs outside of policy criteria (see CANCELLATION section below).

CANCELLATION:

7-day notice of cancellation is required prior to the scheduled check-in date to avoid being charged the full reservation amount. Authorization of your credit card will occur 7-days prior to your reservation date and full payment will actually be processed upon your reservation date regardless of whether you check-in or not. If you have booked your reservation with us through bedandbreakfast.com, you need to cancel your reservation through their website directly. If you have booked your reservation with us through Webervations (our site link), please email us at owner@littlelakesinn.com to cancel your reservation. Please note that you may also call us to notify us of your cancellation, however, you MUST also send us an email cancellation request.

RESERVATIONS:

2-night minimum stay is required on Friday's or Saturday's from May through October.

ARRIVAL/DEPARTURE:

Early check-in or late check-out may be requested prior to arrival date. If approved by Innkeeper, a \$20.00 fee per hour will be added to your reservation total. This fee will apply to early check-in's regardless of whether you arrive at your anticipated early arrival time or later.

CHECK-IN:

3:00 p.m. to 6:00 p.m.

If you are running late, please phone the Inn at 585-229-5557 to inform the Innkeeper of your expected arrival time.

CHECK-OUT:

11:00 a.m.

BREAKFAST:

Breakfast is served in our dining room between 9:00 a.m. and 10:00 p.m. Please contact the Innkeepers 24-hours in advance if you require an alternate time for breakfast. Advanced notice for special diet requirements or food allergies is appreciated so that we have time to prepare a special menu.

SPA SERVICES:

Spa services may be booked upon arrival; however, we highly recommend booking in advance in order to secure an appointment.

CHILDREN:

Children 12 years and older are allowed to stay at the Inn. Children under the age of 12 years old are allowed to visit for day services at the Healing Center portion of our establishment. Please contact the Innkeeper via email or phone if your child under the age of 12 requires an overnight visit for the Healing Center as accommodations can be made.

PETS:

We do not allow pets at this time.

EQUIPMENT:

Sports equipment, including, but not limited to: golf clubs, skis, boards, and weighters, is allowed outdoors on Inn property or in your car. We are happy to dry your sport shoes, boots, or cleats in our laundry area upon request.

ADDITIONAL NOTES:

Reservations made for multiple nights will be confirmed at the discounted rate, if applicable, upon arrival.

Rates are based on double occupancy.